

Checklist: New eBike

Legend: ✓ = completed ✕ = not applicable

For IBD

✓ ✕

- Check cables and connections
- Clear all Error Codes
- Update eBike Firmware
- Functional Test
- Recommend to the End Customer to install and pair immediately with the Bosch eBike Flow App (for Ownership and other Features)

If the eBike has been used for a test ride or presented in the showroom:

- Confirm the eBike is unpaired and Ownership is removed (via the Flow App)
- Reset Settings, e.g. Individual riding modes (via the Flow App)

For End Customer

✓ ✕

- Install the Flow App
- Pair the eBike and claim the Ownership
- Enable the eBike Lock
- Change the Settings, e. g. Individual Riding Modes

Checklist: eBike Service or Maintenance Appointment

Legend: ✓ = completed ✕ = not applicable

For IBD

✓ ✕

- Ask for the battery and bike lock keys
- Confirm with the end customer that the Bosch eBike ‚Lock‘ is disabled
- Do a quick maintenance check: Brake pads, tyres and chain

For End Customer

✓ ✕

- Clean your eBike
- Hand over the keys for your battery and bike lock

In the Flow App:

- Disable ‚Lock‘ feature
- But: Keep your ownership